

2.7.1. STUDENTS SATISFACTION SURVEY:

The Student Satisfaction Survey is an annual survey collected from the Under-graduate and the Post-graduate out-going students on ‘Teaching, Learning and Evaluation Process’.

The students are the most important stakeholders of Higher Education systems. The interest and participation of students at all levels in both internal and external quality assurance have to play a central role. The survey aims to gather information mainly on three aspects, namely,

✚ Teaching

✚ Learning and

✚ Evaluation

The survey is fruitful as it aims at the qualified graduates, who have completed their Degree Programme. The assessment of student satisfaction consists of 20 individual questions and one summary question. The questions are based on the academic ambience, acquisition of generic skills and learning experience of the students. The individual satisfaction questions offer a chance for the graduates to assess the three parameters, based purely on their individual experience. After scrutinizing the responses given to each individual question, an analysis is undertaken and the summary is arrived at. On the basis of the summary, the IQAC will prepare an Action to be Taken Report.

THE QUESTIONNAIRE

S.No	Parameters	Ranking			
		Strongly Agree	Agree	Disagree	Strongly Disagree
TEACHING					
1	Teachers informed me of the Course Outcomes and Program Outcomes				
2	My teachers understood my learning needs				
3	My teachers had a thorough knowledge of the subject content				
4	My teachers adopted various teaching strategies in the class				
5	My teachers provided opportunities to ask questions and clarify my doubts				
6	My teachers communicated the subject content effectively, if necessary using ICT				
7	My teachers made the subject as interesting as possible				

LEARNING

8	The syllabus was inclusive enough to give me complete knowledge				
9	The college library provided me ample material to acquire knowledge				
10	The college gave me the opportunity to participate in Field Trips, Internship Training etc.				
11	The mentoring system strengthened my moral and intellectual level				
12	Remedial coaching was given whenever necessary				
13	I was taught in such a way that learning was a happy experience to me				
14	I found my learning applicable in professional life also				
15	Ultimately, the institution provided me ample opportunity to learn and grow				

EVALUATION

16	There was fairness in the Internal and External Evaluation				
17	The results were published in stipulated time				
18	I was assessed at appropriate intervals				
19	I was quite satisfied with the assessment				
20	I was sure my performance had been assessed correctly				

Any other Comments or Suggestions:

Summary:

The institution extends its gratitude to the 411 graduates, who have voluntarily responded to the Satisfaction Survey, made available to them through online mode.

There are six individual questions given under the parameter 'Teaching'. Among them, most of the students have expressed their satisfaction on the teaching strategies, adopted by the teachers. Many like the way the faculty give freedom to ask questions and clarifications and thus pave way for interactive sessions in the classroom. The survey shows that the use of ICT in the classrooms by the teachers has to be enhanced.

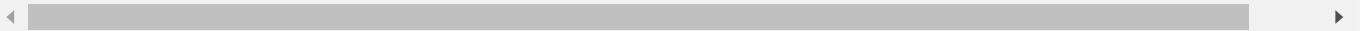
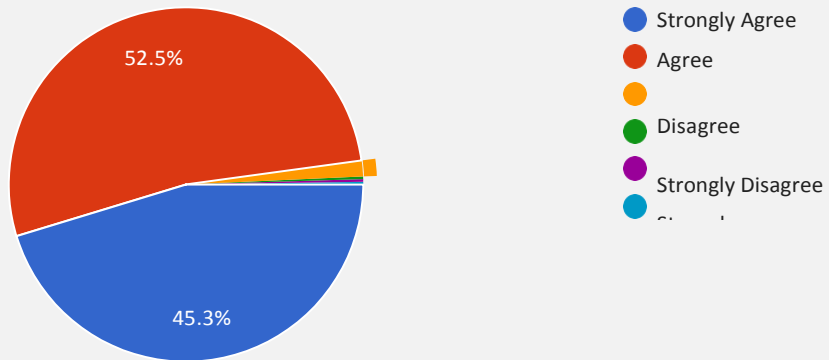
There are nine individual questions, given under the parameter 'Learning'. Among them, it is elicited that the students had a happy learning experience in the institution. They are thankful to the institution for they could feel the complete transformation in them, after the completion of the programme. Yet, the survey reveals the fact that the number of learning sources available in the college library must be increased more. The students have expressed their desire to be taken on field trips and internship trainings etc.

The last six individual questions are given under the parameter 'Evaluation'. An analysis of the responses shows that the students have been quite satisfied with the evaluation system.

1. Teachers informed me of the Course Outcomes and Programme Outcomes

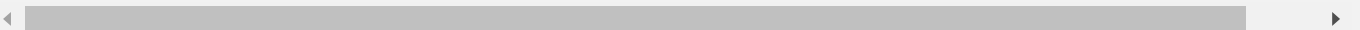
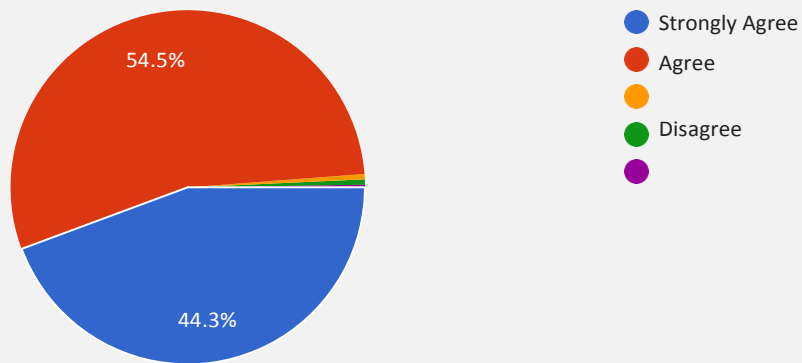


415 responses



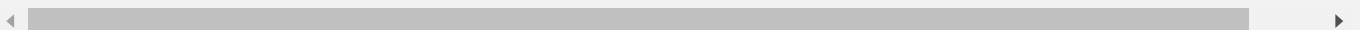
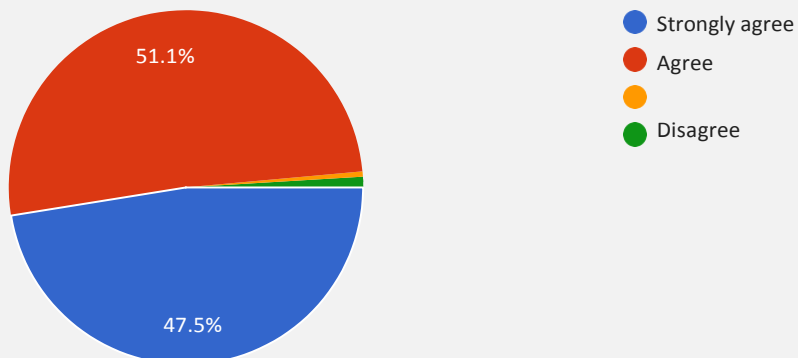
2. My teachers understood my learning needs

415 responses



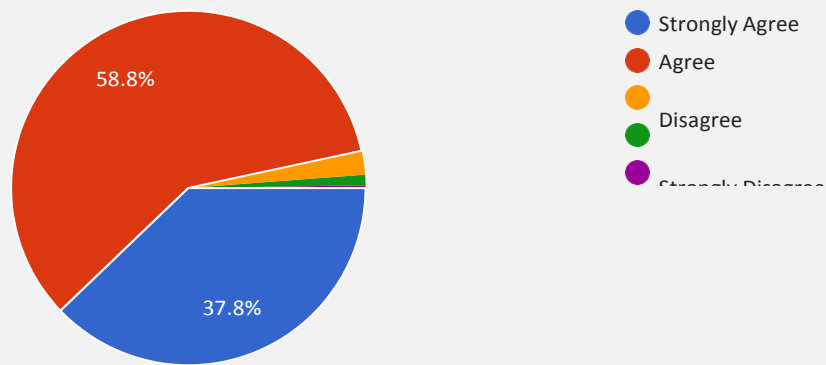
3. My teachers had a thorough knowledge of the subject content

415 responses



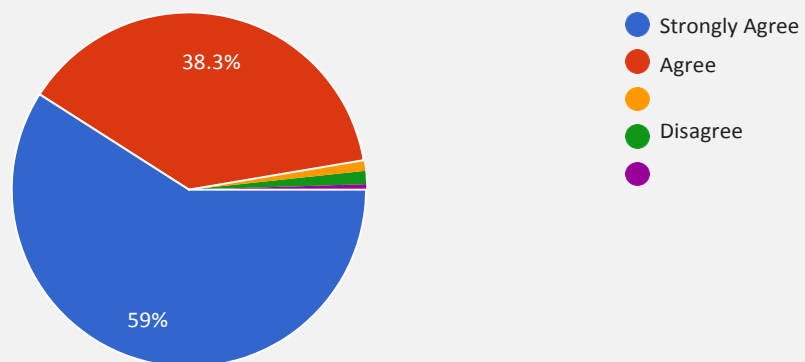
4. My teachers adopted various teaching strategies in the class

415 responses



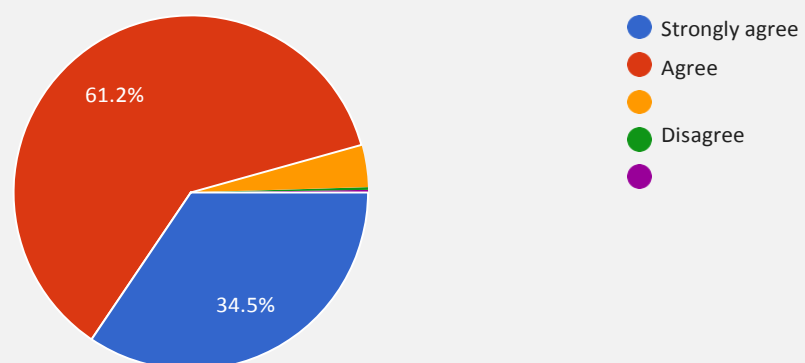
5. My teachers provided opportunities to ask questions and clarify my doubts

415 responses



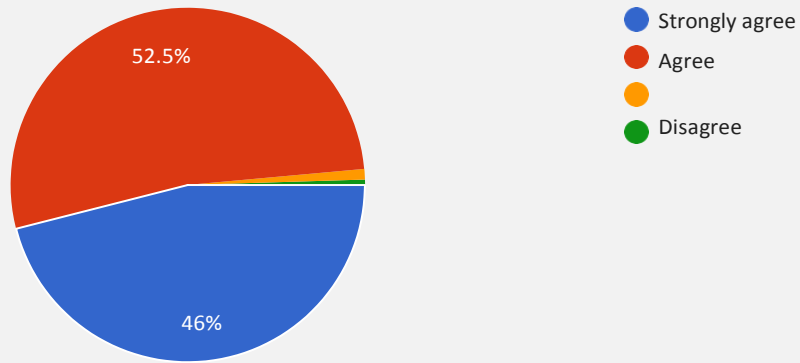
6. My teachers communicated the subject content effectively, if necessary using ICT

415 responses



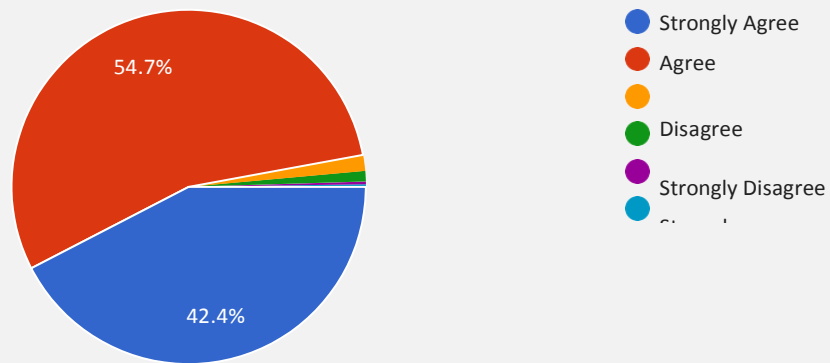
7. My teachers made the subject as interesting as possible

415 responses



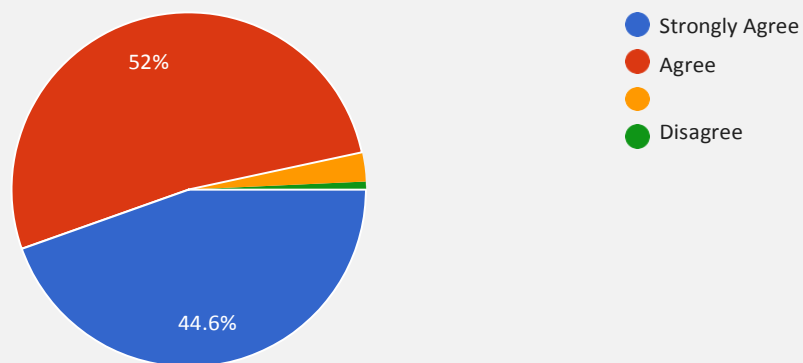
8. The syllabus was inclusive enough to give me complete knowledge

415 responses



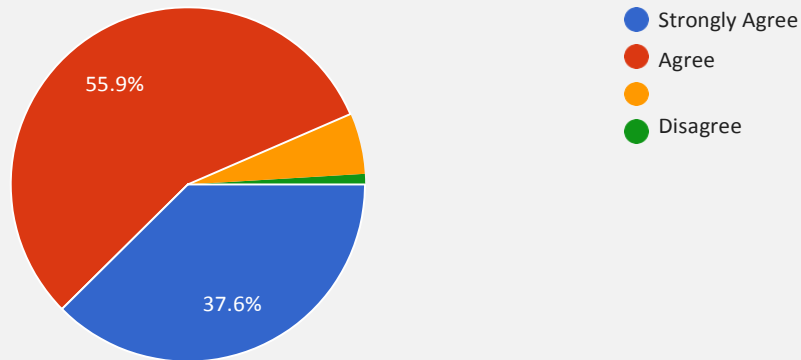
9. The college library provided me ample material to acquire knowledge

415 responses



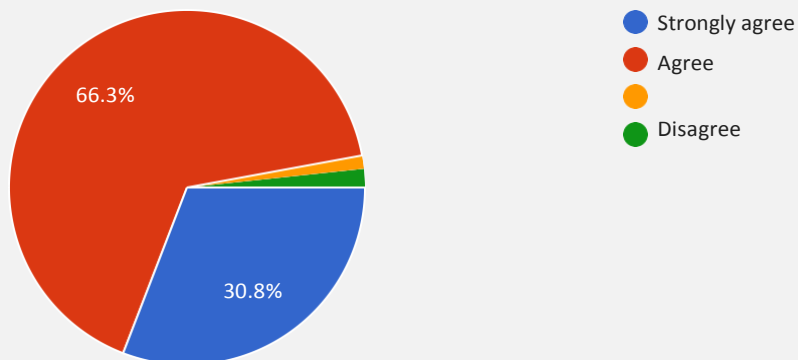
10. The college gave me the opportunity to participate in Field Trips, Internship Training etc.

415 responses



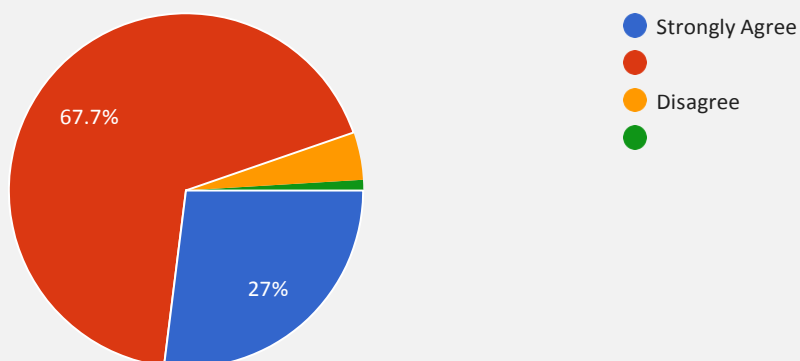
11. The mentoring system strengthened my moral and intellectual level

415 responses



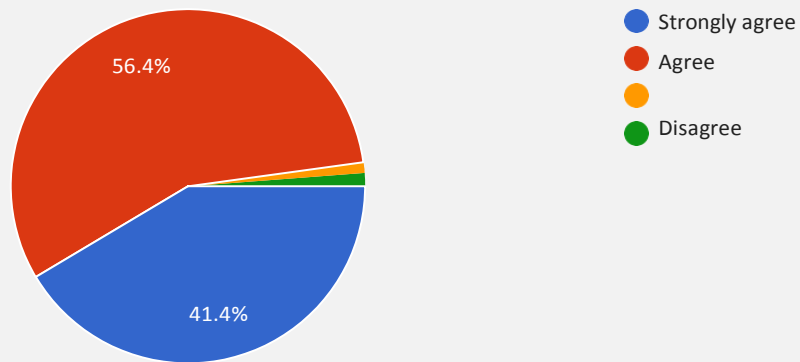
12. Remedial coaching was given whenever necessary

415 responses



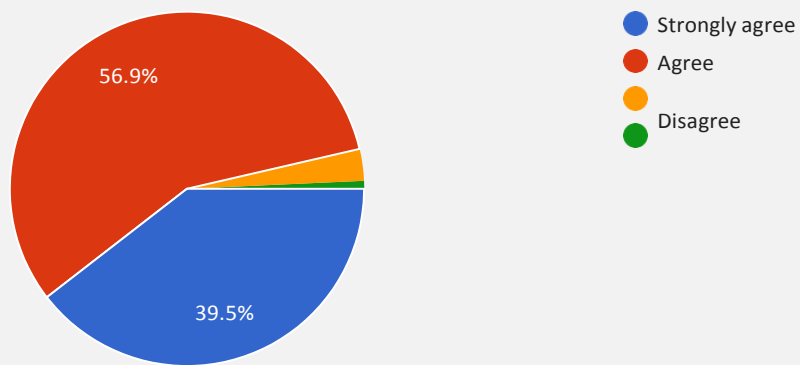
13. I was taught in such a way that learning was a happy experience to me

415 responses



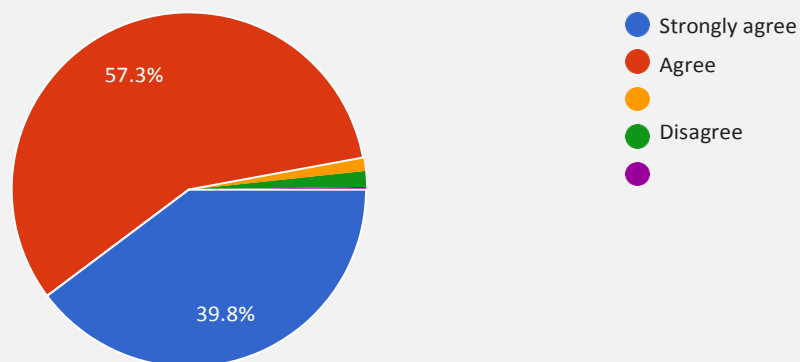
14. I found my learning applicable in professional life also

415 responses



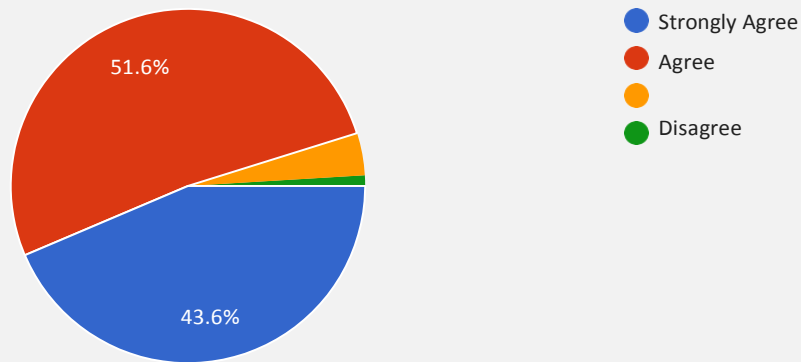
15. Ultimately, the institution provided me ample opportunity to learn and grow

415 responses



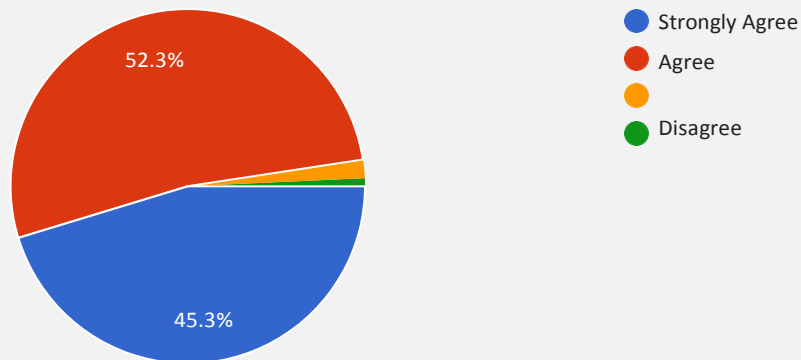
16. There was fairness in the Internal and External Evaluation

415 responses



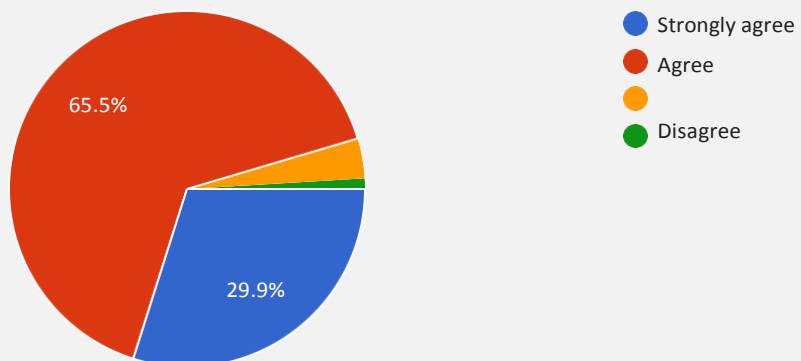
17. The results were published in stipulated time

415 responses



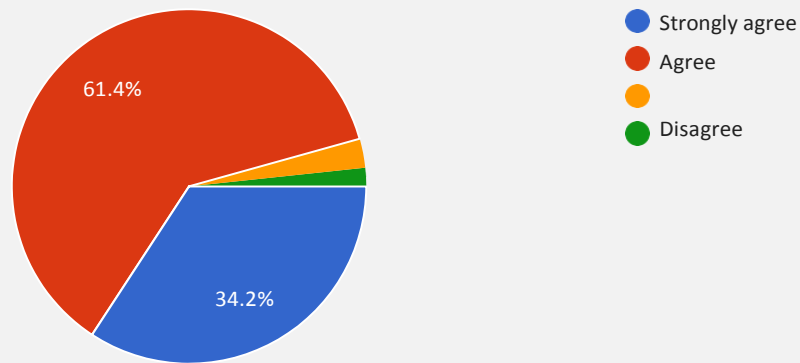
18. I was assessed at appropriate intervals

415 responses



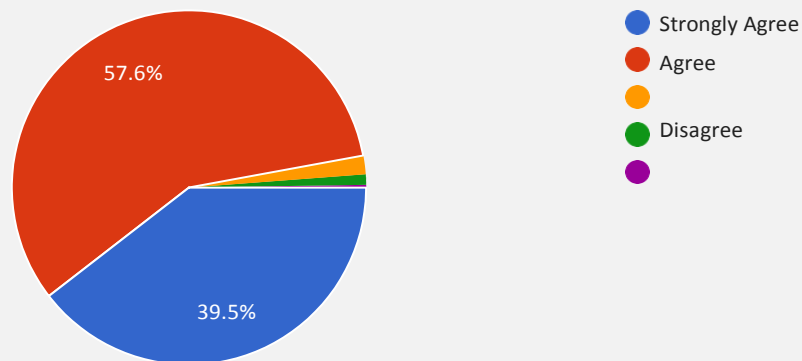
19. I was quite satisfied with the assessment

415 responses



20. I was sure my performance had been assessed correctly

415 responses



Any other Comments or Suggestions:

No

Good

Nothing

Nothing

No comments

Good

Nil

No comments

Verv well